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Welcome to Oracle Support

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Technical Contact Information

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If your order with Oracle allows international deployment of programs to your subsidiaries or includes hardware that has been relocated outside the country of delivery, please communicate the relevant CSI in this email to persons in those countries who will be technical contacts with Oracle.

Technical Support Service and Products Details

Order Number: 38021241

Service Start Date	Service End Date	Service Level		
27-OCT-2015	26-OCT-2018	Software Update License & Support		
Product		CSI	Serial Number	Quantity
Oracle Academy: Institution Level License Bundle - Nonstandard User		20316289		1

Customer Support Identifier Information:

Your Customer Support Identifier number is 20316289

Note: Please call Oracle's local country [Support Hotline](#) if you are not the designated technical contact or if you have any additional questions.

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Oracle Support Services